2015

Brock International Prize in Education

Nominee Professor Sugata Mitra

Nominated by Natalia Arredondo
Sugata Mitra, PhD

Biography

Sugata Mitra (India) is professor of educational technology at the School of Education, Communication and Language Sciences, Newcastle University, UK. He has a Ph.D. in Physics and is credited with more than 25 inventions in the area of cognitive science and educational technology. In 2005, he was conferred the prestigious Dewang Mehta Award for Innovation in Information Technology. In 2013, he was awarded the $1m TED Prize, in recognition of his work and to help build the School in the Cloud, a creative online space where children from all over the world share knowledge and benefit from help and guidance from online educators. For more information please visit http://www.ncl.ac.uk/ecls/staff/profile/sugata.mitra
Letter of Nomination

"It’s kind of like a fish being washed upon a beach. You are flapping around for about half an hour until you finally get into the water, and it takes off from there. You and your friends finally achieved it" - Child from the School in the Cloud describing the process of answering big questions

It is with pleasure and honor that I nominate Professor Sugata Mitra today for the Brock International Prize in Education. Professor Mitra’s contributions to education are not only of the highest value but they are immeasurable as his philosophy of education has spread around the world, overcoming the barriers traditionally present in education: socio-economic status, ethnic and cultural background, location and teacher preparation are not a limit but an advantage for Professor Mitra's vision of the future of education. Today, I am presenting Professor Mitra's outstanding work and its impact in education. I would also like to thank the Brock International Prize in Education for giving me the opportunity to nominate Mitra for such a prestigious prize.

Kind Regards,

Natalia Arredondo
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Sugata Mitra: Learning at the Edge of Chaos

The Hole in the Wall

What is a Self-Organized Learning Environment (SOLE) was the Big Question of the day for the students at a closing school in New York City, whom for the first time were going to experiment with SOLE. This innovative yet simple and powerful approach is disruptive for traditional schools: children learn at the edge of chaos and conventional classroom rules are ignored to prevent prefixed structures that impede learning, while collaboration is celebrated to create an optimal environment to solve big questions.

In this unpredictable environment, teachers are usually apprehensive and the experience in this school was not the exception: teachers planned for a failed SOLE. They prepared alternative questions to help students get to the correct answer while imagining possible failing scenarios and their solutions. Unsurprisingly, the students rose to the occasion and soon began to research, discuss, question and argue about the veracity of the information found in the Internet.

Soon, the students told the story of Sugata Mitra, the creator of SOLE for whom this essay is dedicated today: in 1999, while watching the slums of New Delhi from his office, Professor Mitra wondered what would happen if a computer was placed on the street. Soon after, Mitra dug a hole in a wall and encrusted a computer with Internet and a hidden camera to record what happened next. After a few minutes, a child approached Mitra and asked, "what is that thing?" to which Mitra replied, “It’s a machine”. The child insisted, “But how does it work” and Mitra responded, “I don’t know and I have to go now” Mitra left.

A few hours later, he went to collect the video recordings and to his surprise he found a group of children gathering around “the machine” (Figure 1). Mitra noticed that the children had taught each other to play games, browse the Internet for information and use the drawing pad. He also noticed the lack of adults: the video recordings revealed that adults were curious to observe “the machine” from a distance but refrained from using it and thus did not learn how to use it. Mitra was intrigued.

Figure 1 Children examining the Hole in the Wall kiosk on the first day of the experiment
In ensuing months, Mitra noticed that this neutral location allowed all kinds of children to learn. This station created an environment in which learning happened naturally, by trial and error and as a product of collaboration among children. He also noticed that his presence prevented children from venturing to use the computer as freely as they did alone. *The Hole in the Wall* experiment showed Mitra that children’s natural curiosity and fearless attitudes empowered them to learn in unsupervised environments while adults observed from a distance.

In an attempt to discard an incidental occurrence, Mitra set out to repeat this experiment for five years around India. More precisely, he tested if children would achieve the same levels of computer literacy, academic and language skills as children receiving regular instruction in the matter and irrespective of language, culture and socio-economic background. For this purpose, he chose places at different distances from the big cities built public computer kiosks with English language games, drawing software, encyclopedias and Internet connection.

The result: all around, irrespective of who they were or where they came from, children’s natural curiosity led them to explore the computers. Then, Mitra concluded that as a product of the kiosks, children taught themselves enough English to use email, chat rooms and to browse the Internet; learned to use the Internet to answer questions; improved English pronunciation, mathematics and science scores; answered examination questions meant for older children; changed their social interaction skills and value systems; formed independent opinions and detected indoctrination. Also, Mitra discovered that adults played an important role: they cared, protected and admired the children's work while encouraging them to continue in the face of failure. He called this *The Granny Method*. Just like grannies, adults ensured care and safety to all children.

Now, Mitra had a better sense of what the future of learning was going to be and thus his mission for the ensuing years. This time, he created spaces between India and the United Kingdom in which children learned in what is now known as a Self-organized Learning Environment (SOLE): children huddling around a limited amount of computers with access to the Internet while an adult or e-mediator presents a big question for children to solve.

**The Impact**

After 15 years, Mitra has created a portfolio of learning opportunities for children around the world. The Granny Cloud is a group of over 300 grannies beaming their presence through Skype to share favorite books, stories and songs with children from non-English speaking backgrounds (i.e. India, Colombia, Mexico, and other locations), on a weekly basis. As a result, children have acquired English skills comparable to those being taught in formal educational settings, they have improved reading, computer, and problem solving skills and they have gained confidence and taken ownership of their own learning. Presently, children seek out grannies in Skype during non-scheduled sessions, just for the fun of talking to others around the world.
A second feature of Mitra's learning portfolio is the newly launched School in The Cloud website. The purpose of School in The Cloud is to facilitate the practice of SOLE while connecting people around the world. SOLE practitioners are offered an assortment of big questions, the possibility to record SOLE sessions, the ability to blog about their experiences, and to discuss how others are conducting sessions in different settings. As a result of School in The Cloud School in The Cloud, an emergence of SOLE practitioners has been observed, connecting people to the global experiment in Self-organized Learning.

A third portfolio piece is the research on the effects of the SOLE method. In 2013 Mitra began the construction of seven SOLE laboratories between the United Kingdom and India, designed by children and far from resembling a classroom setting (Figure 2) with the support of his $1m TED Prize. These laboratories stand in different places: schools, community centers and stand-alone structures in remote villages. Children regularly visit the labs to answer a big question usually designed by a teacher, an e-mediator or others in the web, and many times they Skype with grannies or talk to other children working on solving big questions. For some children, this is the only mode of education and as a result, these children have acquired computer literacy, English language, reading and other academic skills. In addition, these children have started to ask their own big questions, for example: ‘how to cure an illness to help an elder’ and ‘how to get a job for my father’. Mitra acknowledges the importance of the need for more rigorous research on SOLEs and hence the creation of SOLE Central.

Finally, as part of SOLE research, Newcastle University has created the first research center: SOLE Central (http://www.ncl.ac.uk/solecentral/news/inthemedia/index.htm). Here, researchers
strive to manage the information obtained in the laboratories while creating more possibilities to understand the benefits of SOLE. This outstanding center is also connecting researchers, doctoral and master students to advance the research on self-organized learning. SOLE Central is bridging the gap between the practice of SOLE and research into the future of learning.

Concluding Thoughts

The basic premise of SOLE is the connectivity between the parts of a system in which the emerging phenomena is learning. Thus, our concept does not only apply to children and their research into big questions, but also to all SOLE practitioners, researchers and enthusiasts around the world. The practice of SOLE has created a movement in which adults are looking into modern child-led educational opportunities. Testimonies speak of an education in which asking great questions become more relevant than factual knowledge and thus taking charge of one's own learning is more important than awaiting to be educated.

The practice of this method is far from being imposed in schools and other places. Teachers, school principals, investors, and other enthusiasts have tried this simple method as result of listening to Professor Mitra's talks. This is the case of Colombia, Mexico and Argentina that have started SOLE projects at large scales with support from the government and the private sector. Similarly, the organization Pencils for Promise is looking at the possibilities of SOLE in Ghana. In the United States, Cleveland has started a SOLE initiative and in less than six months it has passed the 1000 SOLE mark in collaboration with schools and libraries of the region. Finally, upon request from a school principal, the first SOLE lab in America will open doors in the month of October in a public school in New York City. In brief, this unaided structure and simple learning method has facilitated the emergence of hundreds of initiatives around the world for the purpose of enticing children to explore their curiosities.

Mitra has created SOLE. However, as traditional school systems were unprepared to understand the value of this concept, he created simple yet powerful ways for educators and other enthusiast to experiment with SOLE. As a result, children from all around the world irrespective of socio-economic, language and cultural backgrounds are accessing a more modern and organic way of learning. And when the children from that closing school in New York City discovered the meaning of SOLE, they said: "In a SOLE you never fail because you are never alone".
Research Articles

The following is Mitra's latest article:
Prospects DOI 10.1007/s11125-014-9327-9

OPEN FILE

The future of Schooling: Children and Learning at the Edge of Chaos

Sugata Mitra

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Abstract This paper describes the effect that assistive technologies, such as paper, printing, protractors, logarithm tables, computers, and the Internet, have on pedagogy. It reports the results of experiments with self-organising systems in primary education and develops the concept of a self-organised learning environment (SOLE). It then describes how SOLEs operate, and their possible effects on primary education in remote areas, and discusses the implications of the physics of complex systems and their possible connection with self-organised learning amongst children. Finally, it proposes a change in the examination system that would incorporate the Internet and concepts of self-organisation into schooling.

Keywords Complex systems Curriculum Internet Learning Primary education Self-organised learning environment

In this article I suggest a new approach to primary education, based on available technology and our current understanding of complexity. In order to do this, I first look at where and how the current primary education model evolved, and then at the technology available today and its effects on children. From this, I attempt to build a new model for primary education.

History and education

Throughout the ages, the introduction of new technology has profoundly affected primary education. The introduction of reading and writing changed the emphasis of primary education from listening and reciting to good spelling, handwriting, and reading comprehension. The introduction of the decimal system brought numeracy to the very young. As more technology emerged, around the early 19th century, the real-world technology that was used for solving technical problems—such as rulers, compasses, dividers, protractors, paper, pens, and later, logarithm tables and slide rules—was also introduced into the examination hall. In other words, the learner was expected to prove that he or she was capable of solving real-world problems the way they are solved in the real world. The teachers, in order to cope with this system of examination, would encourage learners to use all of these technologies. The curriculum, too, would integrate these technologies and include them in the skills that children needed to learn. During the Industrial Revolution, knitting, sewing, kitchen automation, and a host of new technologies entered the primary school. Changing technology and examinations changes schooling (Taylor 2007).
It is important to notice that the introduction of new technology changes teaching strategies. As writing supplanted the oral tradition in schools, teachers would emphasise ‘taking notes properly’ as an important skill, rather than memorising. Later, the introduction of logarithm tables into the classroom and examinations would change a teacher’s emphasis from multiplying by hand and memorising tables to correctly and quickly using log tables.

During the 18th and 19th centuries, curriculum remained largely unchanged throughout the world. At this time the world was mostly divided into empires. Older civilisations and empires that did not have firearms were quickly colonised by the Western empires. In order to administer a colonised world, the empires invented modern systems of administration and management, essentially systems of data processing, using people as the computing elements. Data was processed by clerks and transmitted physically on paper, using ships as the main form of transportation. Communication was through a chain of command, invented earlier by the military.

In order to produce the large number of clerks needed to administer empires, primary schooling had to adopt a factory model, aimed at producing identical and interchangeable clerks. The skills most needed by clerks and other officials in the chain of command were reading, writing, and arithmetic. These became the three pillars of primary education and they continue to be, centuries after the empires have ended.

The military-industrial-administrative machines of the Age of Empires also needed strict rules of dress, behaviour and conduct. These were introduced into primary education through religion and martial discipline. Learners were taught not to ask questions, but to obey orders and norms laid out by the society they lived in. This also continues today.

In most countries, a few schools had a more liberal education policy, with an emphasis on philosophy, history, science, the arts, and literature. These schools were designed to produce the people who would be at the top of the chains of command: those who would actually own and enjoy the lands they ruled over.

In the meantime, technologies and new discoveries from the older civilisations and empires—such as gunpowder and tea from China, opium and mathematics from India, architecture from Greece and the Middle East, tobacco, potatoes, and chillies from the New World—all went into the creation of an industrial and technological revolution in Europe. Schools became the producers of not only clerks but also accountants and factory workers. New inventions in science and engineering became more frequent but mostly benefited those who had studied in elite schools and universities. During the Age of Empires, societies slipped into the same errors committed by the empires of earlier centuries: rule by the elite and the division between the working classes and their masters.

During that era, the average school rarely needed to change its curriculum, perhaps once in fifty years, and the process of changing curriculum, examination systems, and teaching methods was geared to that pace of change. The process remains slow today.

Just as guns changed an age, two inventions were to change the age of empires: the telephone and the digital computer. By the mid-20th century, computers had begun to replace the clerks at
the lowest layers of the military-industrial-administrative machine, while the telephone was shortening chains of command.

Schools struggled to cope with these changes. Computer-assisted education, computer-aided learning, programmed instruction, and computer-based teaching were all attempts to replace teachers with machines that would, people hoped, close the gap between the elite and the common people. These attempts were doomed to fail because they assumed that learning required a teacher, a classroom of 36 square metres, 30 children, and classes lasting about an hour: a model inherited from the oral tradition of 5,000 years ago.

Curricula around the world remained static: they assumed a top-down, hierarchical, predictable and controllable world that progresses slowly. There was still no reason to believe otherwise.

Three quiet revolutions in science, all around the early or middle 20th century, were revealing something vastly different about the way things work: information and disorder are related (Shannon 1948); the act of observation changes the observable (Heisenberg 1927); and connected things show emergent properties not expected from them (Huxley and Huxley 1947, p. 20).

The world of physics changed in the 20th century, from a model that was ordered, well understood and controllable, to one that was chaotic and probabilistic. We are still struggling to understand a universe that is governed by probability, chaos and emergence. Schools and the working classes they continue to produce know little of this. Others—the clerks and their managers—are in denial. They still hide in a mythical orderly world, where things happen by design.

Towards the end of the 20th century, computers began to connect to each other over telephone lines. By the year 2000, millions of them were connected; by 2010, it was billions. Connected by wireless, electromagnetic signals, the biggest network of information-exchanging entities, the Internet, was passing more bits of information back and forth than there are stars in the universe. From that cloud of chaotic interconnection order has to emerge.

Children and the Internet

When children access the Internet on large, publicly visible screens in safe and public surroundings, the net can benefit them in many ways. Groups of children can learn almost anything by themselves, using the Internet. The SOLE website (2014) provides examples of this phenomenon from all over the world.

Since 1999, a number of experiments have been building up to a pedagogical method that is considerably different from the traditional methods used in schools in the last century.

In one of the first of these experiments, often referred to as the ‘‘Hole in the Wall’’,
computers, connected to the Internet, were embedded into walls in villages and urban slums in India. They were much like the automatic teller machines used by banks, but their screens were larger and placed at a height that made it convenient for children aged 8 to 13 to use them. These computers had no specific learning software and children were given no instructions about what they were and what they were for, except for a sign that said they were for free use by children (Figure 1). In 1999, poor children in India often did not know what a computer was and were quite unaware of the Internet. In a study that lasted over 5 years, my colleagues and I (Mitra et al. 2005) found that children could learn how to use the computers to play games, download media, and search for information, among other things. Moreover, we placed the computers in locations where local adults knew nothing about how to use them, only that they were computers, and we designed these installations so they were nearly impossible for adults to use. Using a random sample of children in 17 locations all over India and various tests, we concluded that the children had learned to use the computers by themselves. Today, of course, this is not at all surprising.

These “hole in the wall” computers remained in working condition for only about two years after the experimental period, as no funding was available to maintain them after that. But during this period, my colleagues and I conducted a number of experiments and found that children, working in groups, demonstrated education achievements in these unsupervised environments. I describe these achievements briefly in what follows; to describe all of them would be beyond the scope of this paper.

It is important to note that, to reach these educational objectives, the children invariably worked in groups, interacting constantly with each other, in a somewhat chaotic way. Their approach scarcely resembled the orderly learning environment provided by a school classroom. Our observations led us to suspect that their learning was the outcome of a self-organising system. I use this term here in the same sense that it is used in the physical sciences or mathematics: a self-organising system is a set of interconnected parts, each unpredictable, producing spontaneous order in an apparently chaotic situation. I offer a more rigorous definition later in this article.

To summarise the results from these experiments carried out between 1999 and 2005, we observed four things about groups of children (usually aged 8–13), given access to the Internet
and left unsupervised.

**Fig. 2 A classroom using a Granny Cloud**

1. They can learn to use computers and the Internet by themselves, irrespective of who or where they are and what language they speak (DeBoer 2009; Mitra et al. 2005).

2. They can achieve educational objectives by themselves, as several studies showed. They could complete standard school examinations in computer science and mathematics (Inamdar and Kulkarni 2007); improve their English pronunciation by themselves (Mitra, Tooley, Inamdar, and Dixon 2003); and improve their school achievement (Dangwal, Sharma, and Hazarika 2014; Dangwal and Thounaojam 2011).

3. They showed self-organising behaviour that resulted in learning in “minimally invasive” environments (Dangwal and Kapur 2008, 2009a, b).

4. They understood content that was years ahead of that expected for their age group (Inamdar 2004; Mitra 2012).

We also found evidence (Mitra, Dangwal, and Thadani 2008) that children in remote areas perform less well in school, usually because of the quality of instruction they receive, as good teachers tend to migrate away from remote areas. An alternative method, suggested by the four points above, might help reduce this problem of performance.

In an experiment to seek the limits to such self-organised learning, we (Mitra and Dangwal 2010) found that groups of Tamil-speaking children in a southern Indian village were able to understand the basic concepts of biotechnology on their own, in English. This rather astounding result seemed to indicate that, working in groups, children were able to reach levels of learning years ahead of standard expectations. However, they understood considerably less than did a control group who were taught the same subject. We then introduced an affectionate and admiring, but not knowledgeable, adult, and found that she was able to equalise the levels of learning between the control and experimental groups. I described this friendly, non-threatening adult presence as part of the “‘grandmother’s method’”: stand behind, admire, act fascinated and praise. Further, in
another study (Mitra 2010), I studied ways to organise retired teachers (sometimes referred to as the Granny Cloud or as eMediators) to connect with children remotely, using peer-to-peer video communication such as Skype (Figure 2).

![Children working in a SOLE session](image)

Fig. 3 Children working in a SOLE session

Combining all these results, we can clearly see a case for creating unsupervised environments for children, as an alternative learning method. We call these self-organised learning environments (SOLEs).

A SOLE inside a school or any indoor environment simulates the environment of the outdoor ‘‘hole in the wall’’ design. We create this by keeping computers with group seating arrangements such that a group of up to 5 children can easily share each computer (Figure 3). We make sure that the number of children in the space is 4 or 5 times that of the number of computers. For each session, the children form their own groups around each computer. They are not told to do so, but they must, given the shortage of computers. Children are allowed to change groups, talk to one another, talk to other groups, and walk around looking at others’ work. There are very few rules. The teacher’s role is minimal: observe the children and stay out of their way. When all of this goes as planned, the result is the mildly chaotic situation of the ‘‘hole in the wall’’ experiment. Teachers worldwide report on the SOLE (2014) website that they invariably observe children spontaneously creating order.

SOLEs can be used in several different contexts. During a SOLE session in a classroom, children can use computers in at least five ways:

- **Timetabled usage** Each class should have at least one session of about 90 minutes in the SOLE, as part of the timetable every week. During this time, a teacher will engage the children with a question that they can answer using the SOLE. Examples of questions could be: ‘‘Who built the pyramids and why?’’, ‘‘What are fractals?’’, ‘‘What are they looking for with the Large Hadron Collider at CERN, in Geneva?’’, ‘‘Who is Gandhi and what did he do?’’, ‘‘Where is Botswana and what is it famous for?’’, etc. About 30 minutes before the end of the session, the groups should produce a one-page report where they describe what they have found. The teacher can then expand on this in a later class.
• Curricular usage This is similar to the use above, except that the driving question is one taken from the school-leaving examination (for example, CBSE in India or GCSE/ SAT in the United Kingdom).

• Aspirational usage In these sessions, children listen to a short lecture from an interesting website on the Internet, such as the TED talks (www.ted.com). They then research the talk and the speaker, in groups, and present their findings.

• Free usage The SOLE should be open for any child in the school to use before and after regular school hours. It should be made clear to the children that they can use this time to play games, chat, or do whatever they wish. As usual, working in groups is to be strongly encouraged. All screens in a SOLE need to be large and clearly visible to all children and passing adults. SOLEs should, preferably, be conducted in enclosures with transparent walls.

• Remotely mediated sessions During certain times, the SOLEs can be used for connecting to eMediators. When children do it as intended, this kind of work can have a strong and positive impact on cultural development and English fluency. This approach is particularly useful in areas where teachers cannot or will not go.

Self-organised learning activity, like the types I have discussed here, is not yet clearly understood. Reading comprehension is obviously very important to the process. Moreover, when children search the Internet for information, most of what they encounter was written with adults in mind. This means that, if they are to apply effective search and analysis skills, children need to be able to read at adult comprehension levels.

At first, this would appear to be a showstopper. However, actual experience with SOLEs, as reported by teachers around the world (SOLE 2014), shows that children seem to be able to make sense of material at reading levels considerably above their own. This anomalous result is intriguing and may well be the key to understanding this form of learning.

We decided to investigate this phenomenon. To do so, we presented children with passages that are suitable for adults and tested their understanding when they read in groups, compared to when they read alone. Our results, as yet unpublished, suggest that children can read and understand adult-level text in groups if they are allowed to work in the SOLE style. In order for such higher-order reading to happen, the children should be able to read at a basic level. We do not yet know what average reading level a group requires to be able to amplify their combined level in this way. Nor do we know whether they can reach this basic literacy level by themselves.

We have observed that the SOLE method does not operate well with what one might think of as easy questions or easy-to-read materials. By “easy”, we mean questions or material currently considered suitable for the age levels of the learner group. Children working in groups engage more deeply when confronted with questions and material well above their expected competency level. They seem to enjoy doing such tasks. We conjecture that children who perceive a task as one they are confident about doing individually would rather work alone in order to get individual credit. On the other hand, if they perceive a task as difficult or impossible, they would rather work in groups, possibly to increase their chances of succeeding and to reduce any
potential discredit for getting things wrong. This conjecture needs to be tested under controlled conditions.

Schools in the Cloud

The work I have described above was carried out from 2007 to 2013 in schools around the world in collaboration with school principals who were interested in understanding how SOLEs work. However, these are traditional schools and the work was done as a one-off demonstration of a possible new method of learning. The schools involved were located in Argentina, Australia, Chile, China, England, India, Italy, the United States, Uruguay, and several other countries. Many teachers retained their regular methods, many modified the SOLEs to suit their curricular purposes, and many did not continue with the new approach. It became increasingly important to verify the results reported above under more controlled conditions.

In February 2013, with financial support from TED.com, my colleagues and I decided to create experimental facilities to examine the questions and conjectures I outlined above. We intend to create seven facilities where children can work with the Internet in unsupervised groups. We expect these children to use these very publicly visible facilities along with eMediators: teachers who can work with them via videoconferencing over the Internet. Of these seven planned facilities, five were operational as of May 2014. These facilities, called Schools in the Cloud, have been constructed in two remote areas in Bengal, India; one in a school for children from low-income families in New Delhi, India; and two in schools with excellent facilities in northeastern England (Figure 4). Two more are under construction in India. We located these schools in places where we could observe their functionality over a large range of socioeconomic and cultural environments. We will study their effects, if any, on children’s learning and development over the period 2014–2016.

We have already assembled a group of eMediators, or members of the ‘‘Granny Cloud’’, and have been developing methods of learning using their presence over the Internet. This group uses a web platform (www.theschoolinthecloud.org) to connect with schools and children and carry out either conversations or SOLE sessions.

For children in remote areas, facilities designed along the above lines can replace traditional schools, once their design and pedagogy are adequately understood. For such schools to operate effectively, curricula, pedagogy, and examinations will all need to be suitably modified. Moreover, curricula need to be generalised to avoid referring to specific topics. The Common Core initiative in the United States (CCSSI 2014) is an example of an attempt to do so. I believe such curricula are amenable to SOLE methodology and can be triggered by activities suggested remotely. Consider this example from the core standards for grade 6–8 social sciences in the United States: CCSS.ELA-Literacy.RH.6-8.3. Identify key steps in a text’s description of a process related to history/social studies (e.g., how a bill becomes law, how interest rates are raised or lowered).
Children at much lower grades can easily do this task through SOLE questions like these:

- Why do people keep money in a bank?
- What is interest?
- What is an interest rate?
- How and why are interest rates raised or lowered?

The pedagogy for learning in a School in the Cloud has, necessarily, to be self-organised. Lectures over Skype are not very likely to be effective with children. Such changes in curriculum and pedagogy can be achieved with least effort by changing the examination system. I suggested above, in the section on the history of primary education, that teaching practice had been changed by changes in technology, such as the introduction of paper or the use of assistive technology, such as rulers and compasses, in examinations. Introducing the assistive technology of our times into the examination system can cause a similar change. For example, learners could be allowed to answer examination questions using an Internet-connected device such as a tablet computer. Such a change will change the nature of questions in an examination. For example, consider the following GCSE question from the UK:

Greenhouse gases keep the Earth warm because...

1. they are good insulators
2. they trap energy as it enters the Earth’s atmosphere from the Sun
3. they allow more radiation to pass through
4. they re-radiate energy back to the Earth

Anyone with access to the Internet can answer this question in seconds. On the other hand, what would happen if we were to change the question to this:
What is Global Warming? What causes it, and can it be prevented? Develop a paragraph on this using the Internet and discussions with your colleagues.

Clearly a question like this would not only check the examinee’s abilities to address complex issues, but would also promote his or her learning.

Using the Internet to examine has the potential to combine curriculum, pedagogy, and testing into a single activity.

Introducing such changes into schooling would require considerable changes in education policy. Policy-making bodies would need to consider several key ideas, including these:

1. Individual performance does not necessarily indicate the efficiency of an educational system.
2. It is not important for learners to “know” everything. It is important for learners to be able to find out what and how to know—effectively and in the shortest possible time.
3. Creativity is more important than “order and method”. It needs to be measured as an important indicator of the efficiency of an educational system.
4. Imagination needs to be measured as an important indicator of the efficiency of an educational system.

Learning and chaos

The ways that children behave during SOLE sessions everywhere are reminiscent of self-organising systems. A self-organising system consists of a set of entities that exhibit an emerging global system behaviour via local interactions without centralised control (Elmenreich and de Meer 2008). Self-organising systems fall under the general area of chaos theory in physics. The definition of chaos can be applied to education in general: “A system whose long-term behaviour is unpredictable: tiny changes in the accuracy of the starting value rapidly diverge to anywhere in its possible state space. There can, however, be a finite number of available states, so statistical prediction can still be useful” (CSG 2007).

The sentence above may well sum up, in the language of physics, what we understand as education and assessment. Working with a group of children, a school cannot predict what will emerge at the end of schooling, but can make statistical predictions based on test scores.

In a SOLE, children seem to create and maximise meaning out of the information content of what they are researching. This, too, is uncannily close to the definition of the term “Edge of Chaos”: “the tendency of dynamic systems to self-organise to a state roughly midway between globally static (unchanging) and chaotic (random) states. This can also be regarded as the liquid phase, halfway between solid (static) and gas (random) natural states. In information theory, this is the state containing the maximum information” (CSG 2007).

Finally, I believe the science of emergence offers a potential explanation of children’s ability to read in groups above their individual capabilities. Emergence, a common phenomenon in
nature, is the appearance of properties that are not evident in the parts of a system. Nebulas, flowers, cells, and markets all show emergent behaviour. Again, CSG (2007) provides a definition: “System properties that are not evident from those of the parts. A higher-level phenomenon that cannot be reduced to that of the simpler constituents and needs new concepts to be introduced”. It continues, “This property is neither simply an aggregate one, nor epiphenomenal, but often exhibits ‘downward causation’. Modelling emergent dynamical hierarchies is central to future complexity research”.

Put into the context of SOLEs, we are attempting to create a dynamic system where each child is allowed to interact with all other children. This communication is more intense inside each group, but also occurs across groups. The groups themselves can be reconfigured, since children are allowed to change groups. Group sizes can vary over time and the structure is fluid.

The SOLE environment encourages the “edge of chaos” effect, since it is neither strictly ordered nor totally chaotic. This is very important for enabling emergent behaviour to appear, as it indeed does, frequently. Teachers often document this using phrases like “incredible what they found in such a short time”.

Complexity theory is in its infancy. However, it has the potential to explain not just how learning happens, but why it happens the way it does.

Consequences: A speculative discussion

Urban children, and increasingly those in other settings, are accessing the Internet through a host of devices that are all getting cheaper, lighter and smaller. It is entirely possible to imagine a situation in the near future where it would not be possible to detect whether or not a person was consulting the Internet. What will happen to examinations when the Internet is available to the examinee?

It is also imaginable that, using the Internet, a learner could “pretend” to be educated. By “pretend”, I mean the learner could claim to know a subject that he or she has not been taught in the traditional sense. When children use SOLEs, in a sense they are doing just that. However, we must notice that the act of “pretending” eventually results in their learning the subject. In other words, when a learner practices a set of skills without being taught them but uses the Internet for support, she learns the subject, over a period of time. The learner becomes what she pretends to be.

Let us imagine a person claiming to be an accountant, who has no knowledge of the subject. Using the Internet, he solves accounting problems for his clients. He uses search engines, websites, and web-based tools and also consults people on the Internet through voice, video or text. In the first instance, he may look up the words “balance sheet”. The next time, he would not look up those words because he would know what they mean. The Internet makes it possible for people to become self-made professionals, just as in another age people became self-made mechanics, electricians, etc.

What would happen to certification and qualifications in an Internet-immersive world? What would curriculum mean when learners have access to the latest in the field within minutes after it is published or spoken about?
These questions challenge the fundamentals of traditional education: a system that has its origins in the colonial and industrial ages and whose purpose, by and large, is to produce identical people. That purpose itself is now obsolete and so, perhaps, is the system.

SOLEs are a first faltering step towards preparing our children for a future we can barely imagine.

*Please refer to Hole in the Wall: Lighting the Spark of Learning to find most of Mitra's research publications: [http://www.hole-in-the-wall.com/Publications.html](http://www.hole-in-the-wall.com/Publications.html)*
Are teachers keeping students from learning in the digital age? Sugata Mitra, a professor of educational technology at Newcastle University, believes so. Professor Mitra is best known for an experiment in which he carved a hole from his research center in Delhi into an adjacent slum, placing a freely accessible computer there for children to use.

The children quickly taught themselves basic computer skills. The “hole in the wall” experiment, as it is known, led Professor Mitra to develop the idea of learning environments in which teachers would merely be supervisors as children taught themselves by working together at computer terminals. On Tuesday Professor Mitra was given the 2013 TED Prize, which grants him $1 million to build a learning laboratory based on this principle.

Q. 
What did you learn from the original “hole in the wall” experiment?
The first thing to point out is that it was done 14 years ago, at a time when few children in India had access to computers. I noticed the rich parents saying that their sons and daughters must be gifted, because they were so good with computers. And since we know that gifted kids are not born only to rich parents, why would there not be similar children in the slums? I was curious to see what would happen if I gave an Internet-connected computer to the kind of kids who never had one.

We noticed that they learned how to surf within hours. It was a bit of a surprise. Long story short, they would teach themselves whatever they had to to use the computer, such was the attraction of the machine.

Q.
What does this mean for education?

A.
In those days, the main question was what does it mean for training, because back then people were trained to use computers. So I said it looks like we don’t have to do that.

But I got curious about the fact that the children were teaching themselves a smattering of English. So I started doing a whole range of experiments, and I found that if you left them alone, working in groups, they could learn almost anything once they’ve gotten used to the fact that you can research on the Internet. This was done between 2000 and 2006.

I came to England in 2006, and the schools said, why aren’t you doing it here? So I did, and I realized that what I’ve got has nothing to do with poor children. It probably is just a new way in which children learn in this new environment. It needs two things. First, broadband. That’s fine, everybody loves that. The second thing is, it needs the teacher to stand back.

At first I thought that the children were learning in spite of the teacher not interfering. But I changed my opinion, and realized this was happening because the teacher was not interfering. At that point, I didn’t become entirely popular with teachers. But I explained to them that the job has changed. You ask the right kind of question, then you stand back and let the learning happen.

Q.
Do schools need to be radically changed to implement this, or is this a technique that fits into the current structure of schools?

A.
At the moment I pitch it as a technique that you can bring into your schools. But that’s not the real story, which is that the current schooling system is a leftover from the Victorian age of empire. In that world, there were no computers, no telegraphs and data was carried around on ships. This meant that the pillars of education were reading,
writing and arithmetic. That age is gone. The system was wonderfully engineered, but we
don’t need it anymore; we need something else. But you can’t just say that without
saying how you do it.

What I’m doing is I’m putting my foot in the door by saying here’s a new way. Try it. If
you’re happy with it, then I’ll say let’s look at the curriculum top to bottom. If we can
convert the curriculum into big questions, if we can turn assessment into peer
assessment, then neurophysiology tells us that learning gets enhanced. Finally, if you
add admiration — what I call the grandmother’s method, where you stand behind and
encourage them. Put all of this together and you get a new way to do schooling.

Q.

So it seems that you’re saying we don’t need teachers at all.

A.

We need teachers to do different things. The teacher has to ask the question, and tell the
children what they have learned. She comes in at the two ends, a cap at the end and a
starter at the beginning.

Teachers are not supposed to be repositories of information which they dish out. That is
from an age when there were no other repositories of information, other than books or
teachers, neither of which were portable. A lot of my big task is retraining these teachers.
Now they have to watch as children learn.

Q.

Is there a problem with this in that it will serve the good students well, but leave those
who need more coaching behind?

A.

Well, yes, to some extent. But there are some interesting things about children working
in groups if those groups are self-made. Once you let children do that, the system has a
self-correcting ability. Having said that, will there be good students and bad students? Of
course.

Q.

Does this work for all levels of instruction?

A.

It doesn’t work the same way with adolescents, and definitely not with adults. With 8- to
12-year-olds, that’s the age where big questions turn them on.

Q.

What are your specific plans with the prize?

A.
In order to see if this sort of self-organized learning environment is suitable I need to have one in which I have some control over and can do measurements with. So I want to build one of these learning spaces somewhere.

It will be totally automatic, completely controlled from the cloud. There will be a supervisor, but that person is not going to be a computer expert or a teacher in anything. She — and it will probably be a she — will be there only for health and safety requirements.

The rest of the school, if we call it a school, is a facility that I can hand over to a mediator from the cloud. She logs in from her home, wherever her home is, and she’s able to control everything inside, the lights, the air-conditioning, you name it. Then there are four mediators who Skype in and use the pedagogical method. That’s going to take a lot of work.

The second bit is that schools all over the world have been using this method. We need to do a massive multiplication, and TED is going to help me do that. I am going to try to put that into homes; get your children and their friends together. Then, every time they do it, I’ll ask them to collect data and send it to a Web site. If I succeed, in two years I’ll have massive data from all over the world. By that time I’ll be done building the facility and I’ll be ready to build a new model.

**Q.**

Where do you think this school will be?

**A.**

I’d like to do it in India, because I’d know how to get it done. There will be less of a learning curve, I know who the contractors are, and I know how not to get cheated. So I’d like to do it there, but it’s not set in stone.

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**BBC**

Using computers to teach children with no teachers

By Jonathan Fildes Technology reporter, BBC News, Oxford

16 July 2010

From the section Technology
The original experiment let children interact with a PC via a hole in a wall

A 10-year experiment that started with Indian slum children being given access to computers has produced a new concept for education, a conference has heard.

Professor Sugata Mitra first introduced children in a Delhi slum to computers in 1999. He has watched the children teach themselves - and others - how to use the machines and gather information.

Follow up experiments suggest children around the world can learn complex tasks quickly with little supervision.

"I think we have stumbled across a self-organising system with learning as an emergent behaviour," he told the TED Global (Technology, Entertainment and Design) conference.

Learning curve

Professor Mitra's work began when he was working for a software company and decided to embed a computer in the wall of his office in Delhi that was facing a slum.

"The children barely went to school, they didn't know any English, they had never seen a computer before and they didn't know what the internet was."

To his surprise, the children quickly figured out how to use the computers and access the internet. "I repeated the experiment across India and noticed that children will learn to do what they want to learn to do."
The experiment has been repeated in many more places with very similar results.

He saw children teaching each other how to use the computer and picking up new skills.

One group in Rajasthan, he said, learnt how to record and play music on the computer within four hours of it arriving in their village.

"At the end of it we concluded that groups of children can learn to use computers on their own irrespective of who or where they are," he said.

His experiments then become more ambitious and more global.

In Cambodia, for example, he left a simple maths game for children to play with.

"No child would play with it inside the classroom. If you leave it on the pavement and all the adults go away then they will show off to one another about what they can do," said Prof Mitra, who now works at Newcastle University in the UK.

He has continued his work in India.

**Stress test**

"I wanted to test the limits of this system," he said. "I set myself an impossible target: can Tamil speaking 12-year-olds in south India teach themselves biotechnology in English on their own?"

The researcher gathered 26 children and gave them computers preloaded with information in English.

"I told them: 'there is some very difficult stuff on this computer, I won't be surprised if you don't understand anything'".

Two months later, he returned.
Many initiatives aim to put computers in the hands of children.

Initially the children said they had not learnt anything, despite the fact that they used the computers everyday.

"Then a 12-year-old girl raised her hand and said 'apart from the fact that improper replication of the DNA contributes to genetic disease - we've understood nothing else'."

Further experiment showed that having a person - known as "the granny figure" - stand behind the children and encourage them raised standards even higher.

Returning to the UK, he fine-tuned his method even further.

He gave groups of four children a computer each and set them a series of GCSE questions.

The groups were allowed to exchange information and swap members.

"The best group solved everything in 20 minutes, the worst in 45 minutes."

To prove that the children were learning, and not just skimming information off the web, he returned two months later and set the same questions. Crucially, this time the children had to answer them on their own with no computer aids.

"The average score when I did it with computers was 76%. When I did it without computers, the average score was 76% - they had near photographic recall."

Professor Mitra has now formalised the lessons from his experiments and has come up with a new concept for schools called SOLE (Self Organised Learning Environments).

These spaces consist of a computer with a bench big enough to let four children sit around the screen.

"It doesn't work if you give them each a computer individually," he said.

For his experiments he has also created a "granny cloud" - 200 volunteer grandmothers who can be called upon to video chat with the kids and provide encouragement.

He has tested the spaces in the UK and Italy, with similar results, and now believes it should be tested more widely.

"We could change everything," he said.
Everybody knows that the Internet will transform education, but nobody yet knows how. Most of the models sound like dull attempts to reproduce, at a distance, the medieval habit of schooling— one teacher telling a bunch of children what to think. Now, though, I think I have glimpsed a better idea: the self-organized learning environment (SOLE).

The credit for this approach belongs to Sugata Mitra, an Indian physicist who, a decade ago, began to install public "hole in the wall" computers in the streets of Indian slums. He then sat back and watched how quickly the impoverished kids learned to use the technology. The experiment, which has now gone global, inspired the book that inspired the film "Slumdog Millionaire," in which a boy from the slums improbably learns enough to win a TV quiz show.

Dr. Mitra's next brainchild, SOLE, takes this dynamic into the classroom. He is convinced that, with the Internet, kids can learn by themselves, so long as they are in small groups and have well-posed questions to answer. He now goes into schools and asks a hard question that he thinks the students will not be able to answer, such as: "How do you stop something moving?" or "Was World War II good or bad?"

He gives them no clue where to start, but—crucially—he insists that the school restrict the number of Internet portals in the class to one for every four students. One child in front of a computer learns little; four discussing and debating learn a lot. What happens next is entirely up to the students. All they know is that Dr. Mitra is coming back to be told what they have found.

He arrives with a second question that links the learning more closely to the curriculum, such as: "Who was Isaac Newton?" and then "What's the connection between Newton and stopping things moving?" The kids teach themselves the laws of motion. Of course, the Internet is fallible as a source, but so are teachers and textbooks. For the noncontroversial topics that make up the curriculum, even Wikipedia is pretty good.

In a village in Tamil Nadu called Kalikuppam, Dr. Mitra asked a class of poor Tamil-speaking kids to use the Internet, which they had not yet encountered, to learn biotechnology, which they had never heard of, in English, which they did not speak. Two months later he was astounded at what they had taught themselves.

In 2006, Dr. Mitra moved to England, became a professor of educational technology at Newcastle University, and tested SOLE in schools in a poor urban neighborhood, teaching teachers to be facilitators rather than pedagogues.
On their own, children can get about 30% of the knowledge required to pass exams. To go further, Dr. Mitra supplements SOLE with e-mediators, or the "granny cloud" as he calls it: amateur volunteers who use Skype to help kids learn online.

The experiment is now going global. Schools in Australia, Colombia, England and India are trying SOLE and sharing their experiences of how to improve it. The U.S. has been slow to join, says Dr. Mitra, because Americans tend to view the program as relevant only to the developing world. But schools in Nevada, Maine and San Francisco have recently called on him to explain his ideas.

One of my philosophical passions is bottom-up order. Human beings have a hard time understanding that some of the finest complexity in the world comes about through spontaneous emergence, not top-down diktat. This is true of ecosystems and economies, of genomes and cultures, of embryos and encyclopedias.

Education, though, feels like one of those things that has to be top-down: There has to be a teacher and a taught. But plenty of people educate themselves. Is it possible for everybody to be an autodidact, now that knowledge is so accessible online?

—Matt Ridley's many books include, most recently, "The Rational Optimist" and "Francis Crick." His website is rationaloptimist.com.
Interviews

Please click on the images below to access some of Professor Mitra's interviews

The Educators: Sugata Mitra
SEPTEMBER 15, 2014

How Much Can Children Teach Themselves?
APRIL 25, 2013 11:47 AM ET

Redesigning the classroom: Can children teach themselves?
APRIL 20, 2015
Videos

The following videos correspond to the progression of Mitra’s discoveries followed by TED. Please click on the image to access the videos.

**Kids Can Teach Themselves**
https://www.ted.com/talks/sugata_mitra_shows_how_kids Teach Themselves

![Image of Sugata Mitra giving a TED talk](https://www.ted.com/talks/sugata_mitra_shows_how_kids_teach_themselves)

**The Child Driven Education**
https://www.ted.com/talks/sugata_mitra_the_child_driven_education

![Image of Sugata Mitra giving a TED talk](https://www.ted.com/talks/sugata_mitra_the_child_driven_education)

**Build a School in the Cloud**
https://www.ted.com/talks/sugata_mitra_build_a_school_in_the_cloud?language=en

![Image of Sugata Mitra giving a TED talk](https://www.ted.com/talks/sugata_mitra_build_a_school_in_the_cloud?language=en)
Opening of SOLE Lab
https://www.youtube.com/watch?v=PNfAEfFCmC4
Global Recognition

In 2013 Professor Mitra was recognized as the CNN top 10 Thinkers

In 2015 Professor Mitra was recognized as the 100 edtech leaders shaping the way we learn
https://www.hottopics.ht/stories/education/the-100-most-influential-edtech-leaders/?utm_content=bufferebd5f&utm_medium=social&utm_source=twitter.com&utm_campaign=buffer
Additional Information

For more information about Professor Sugata Mitra's publications please refer to the following webpage:

https://sugatam.wikispaces.com/
Sugata Mitra: CV

Addresses

Office
School of Education, Communication and Language Sciences, Newcastle University, Newcastle upon Tyne, NE1 7RU, UK
Telephone:
Direct: +44 191 222 6560
Switchboard:+44 191 222 6000
Fax: +44 191 222 8170
e-mail: sugatam.mitra@ncl.ac.uk

Personal
Born in Calcutta, India on 12 February, 1952. Citizen of India, currently resident in Gateshead, UK.
Married to Sushmita Mitra, now retired from National Institute of Open Schooling (NIOS), Government of India. One son, Shounak Mitra, born in 1981, working as software engineer in Denver, Colorado, USA.

Education

• **Master of Science (M.Sc.)** in Physics with specialisation in Quantum Biology and Acoustic Holography, Indian Institute of Technology, Delhi, 1975. First class
• **Bachelor of Science (B.Sc.)** with honours in Physics from Jadavpur University, Calcutta, 1973. First Class with second position in the University.
• **Indian School Certificate (I.S.C.)** awarded by the University of Cambridge, UK from St. Xavier’s High School, Delhi, 1969. First Division.

Positions

**Current:** Director, SOLE Central and Professor of Educational Technology, School of Education, Communication and Language Sciences, Newcastle University, UK.

**2011-12:** Visiting Professor, MIT Media Lab, Cambridge, Massachusetts, USA.

**2006:** Professor of Educational Technology, School of Education, Communication and Language Sciences, Newcastle University, UK.

**1990 - 2006:** Chief Scientist, Centre for Research in Cognitive Systems, NIIT Ltd., India’s largest multinational training and software services company. Founded and heading the R&D Centre of the company and responsible for all innovations in education, computer applications, media and communications technology. Activities include management, research, teaching and writing. During this period (1990-2006), the company turnover increased from Indian Rupees (INR) 300 million to over INR 10 billion (US$250 million).

**1987-1990:** Director, Publishing Systems, United Database (India) Ltd., then India’s largest
telephone directory publishing company. Heading all technical functions including research and development. Activities included management, research and systems development. During this period, the company turnover increased from INR 35 million to INR 750 million.

**1983-1987:** Head, Technology Division, United India Periodicals Pvt. Ltd., publishers of daily newspaper, the Patriot. Responsible for all digital technology including research and development. Activities included management, research, teaching, writing and systems development. During this period, the company turnover increased from INR 10 million to INR 30 million.

**1982-1983:** Manager, Product Development, National Institute of Information Technology. Activities included research, teaching and development of instructional material.

**1981-1982:** Senior Scientific Officer, Indian Institute of Technology, Delhi. Activities included research and teaching.

**1980-1981:** Research Fellow, Technical University of Vienna, Austria.

**1979-1980:** Research Associate, Indian Institute of Technology, Delhi.

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**Professional Experience**


**Software:** Conceived, designed, developed and implemented over 100,000 lines of code in Fortran IV and 7 dialects of Basic including Visual Basic as well as HTML.

**Communication:** Published over 35 research papers and over 1000 articles for adults and children in magazines and newspapers since 1965. Designed and implemented over 12 digital interactive multimedia applications. Played the lead instructional role in a 30 part Television serial on computers. Appeared in numerous technical interviews and instructional programs on Indian national and international television. Taught over 3000 students ranging from children to graduates and executives since 1975. Developed courses that have been used by NIIT and others to train over a million students all over the world.

**Management:** Established and managed the following:
- Computing Facility - the Centre for Energy Studies, Indian Institute of Technology, Delhi, 1982.
- Technology Division - United India Periodicals, 1986
- United Database (India) - United Database India Ltd., 1987.
- R&D Centre - NIIT Ltd., 1990
- Director of research, ECLS, Newcastle University, 2007-2009

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**Membership and Affiliations**

- Vice President, All India Association for Educational Technology, India. (1993-97)
- Member, The Press Club of India
- Member, India Habitat Centre
- Member, New York Academy of Sciences, USA
• Member, Planetary Society, USA
• Member, Institution of Electrical and Electronic Engineers (IEEE), USA
• UNDP consultant, Indira Gandhi Centre for the Arts, India (1995-97)

Awards

• The National Science Talent Scholarship, 1969-1978.
• The National Merit Scholarship, 1969.
• The Raizada award for the best paper of 1999 from the Computer Society of India, 1999.
• The “Best Social Innovation of the year 2000” award from the Institute for social inventions, UK, 2000.
• The “Man for Peace” award for 2002 from the Together For Peace Foundation, Italy, 2002
• The Dewang Mehta award for innovation in IT, Ministry of Information Technology, Government of India, 2005
• Alumni Award for Outstanding Contribution to National Development, from the Indian Institute of Technology, Delhi, 2006
• Best Book award from the Indian Society for Training and Development, 2007
• Honorary Doctorate, Technical University of Delft, the Netherlands, 2011
• Special Achievement Award, 'Learning Without Borders', 2011
• The Klingenstein Award, USA, 2011
• The Leonardo European Corporate Learning Award 2012
• The $1 million TED prize 2013
• Distinguished Alumni Award, Indian Institute of Technology, Delhi, 2013

Principal Achievements

Conception, design, development and implementation of novel computer applications in India.

1983: India’s first Local Area Network based newspaper publishing system.
Configured and implemented a Burroughs B21 network connected to Autologic typesetters and programmed pagination rules in the pre-desktop publishing era. Also predicted the emergence of desktop publishing industry.

1985: India’s first automatic database publishing system.
Conceived and developed database publishing software and applied this to produce the Delhi
Telephone directory.
Ref: Times of India, Saturday, December 10, 1988, pg 1 (India). Copy available.

1988: The world’s first PC-LAN based Yellow Page publishing system.
Developed the technology and applied it to produce the first telephone directories with Yellow Pages for the Indian cities of Agra, Bombay, Bhubaneshwar, Calcutta, Coimbatore, Delhi, Hyderabad, Madurai, Salem, Thiruchrupally and Vishakhapattanam. Subsequently transferred the technology to Bangladesh to produce the first directories of Dhaka and Chittagong cities. In effect, this technology started the database publishing industry in these parts of Asia.

1989: India’s first Perception Recording System
Invented a system to take continuous analog inputs from 16 users and produce a real-time graph on a PC, with several statistical modes. Used for qualitative perception feedback studies, the system remains one of the few of its kind in the world.

1990: The world’s first hyperlinking software
Conceived and developed “Imaginet”, a program to hyperlink application programs on PC’s such that the user can move seamlessly from application to application. Subsequently used for producing the first multimedia applications in India.
Also: Sunday Magazine, August 11, 1993 (India). Copy available.

1992: The world’s first on-line multimedia Operation Theatre Information System
Supervised the development and implementation of a PC-LAN based system that converts conventional patient records into multimedia (audio, graphics, video, etc.) in real time for providing support information to surgeons during heart-bypass surgery.

1993: India’s first Interactive Television
Invented what is possibly the most inexpensive method for implementing interactive TV using a combination of hyperlinking, voice mail and VGA to video technologies.
Ref: Quality Inn, Kensington Terrace, Bangalore (India). Also, Citicable, NOIDA, U.P. (India).

1994: India’s first computer based edutainment course for children
Developed a model for edutainment and implemented it to teach children advanced concepts in computing including concepts on Graphical User Interfaces, Artificial Intelligence, Genetic Programming and Artificial Life.
Also: Express Computer, Bombay, May 15, 1995 (India). Copies available.
1995: India’s first electroencephalic interface for PCs
Conceived and supervised the development of an amplifier and digitiser for electroencephalic
signals. This small and inexpensive device can act as a EEG or ECG viewer for biomedical
purposes. However, the present project is aimed at studying the use of this device as a possible
user interface for PCs and neurofeedback training.

Ref: Telegraph, Calcutta, October 21, 1996 (India). Copy available.

1996: The world’s first virtual university on the Internet
Developed the NIITNetVarsity, a virtual university on the Internet. While several universities
have web sites, the NetVarsity is a simulated environment that has no physical counterpart. The
project was completed in July, 1996 and was at that time the only learning environment of its
kind in the world. Instruction in the NetVarsity is composed of “Skilletes”, which are like
“atoms” of instruction. Modules are constructed by joining combinations of Skillettes to each
other. Ref: http://www.netvarsity.com

1997: India’s first live Internet camera applications
Developed and implemented live cam applications for webcasting the proceedings of the Annual
General Body meeting of the Confederation of Indian Industries. This was followed by a webcast
of live open heart surgery at the Escorts Heart Institute and Research Centre.

1998: The World’s first outdoor Internet kiosk for disadvantaged children
Conceived and developed an outdoor kiosk that provides Internet access to slum children in New
Delhi as well as rural children all over India. Popularly known as the “Hole in the wall”, this
project continues to attract worldwide attention. The experiment has been reported in almost all
printed and broadcast media in the world. Thousands of references available on the Internet.

1999: India’s first wireless web cameras and guided robotic Internet vehicles
Led a team of researchers that built and tested wireless Internet robotic camera applications.
Currently operational at the Qutab Minar in Delhi and the Char Minar in Hyderabad, India.

2000: India’s first infra-red and/or radio frequency digital speech delivery device
Led a team of researchers that built and deployed solid state, digital speech transmitters and
receivers for a museum application. Visitors would “hear” exhibits describe themselves as they
are approached. Currently deployed at Bodh Gaya, Bihar, India and at the Ramakrishna Mission,
Delhi, India.

2001-2006: Deployment of outdoor rural kiosks for children
Funded by the International Finance Corporation, the Government of Delhi, the ICICI bank and
the Government of India, constructed “hole in the wall” kiosks in remote villages of India,
Cambodia and all over Africa. Over a five hundred computers now (2009) exist in these countries
in the open and over 150,000 children use these for self-instruction and entertainment.

2007-2009: Design, development and deployment of Self Organised Learning Environments
(SOLE) for children
Funded by the education fund of Orient Global, designed and constructed 12 SOLE facilities in
disadvantaged areas of Hyderabad and Sindhudurg, Maharashtra, India. Over 6000 children use
these facilities for self organised learning. Resulted were tested in Newcastle, UK. This resulted in
the training of thousands of teachers all over the world in the period 2009-2013. Schools in every
continent have started using SOLEs and the number of children impacted is likely to be in the
hundreds of thousands. Most major newspapers and TV channels in the world have reported this
work.

2009: Conception and deployment of a Self Organised Mediation Environment (SOME) for
children
The Oscar winning film 'Slumdog Millionaire' was based on a book by the same name inspired
by Mitra's 'Hole in the wall' experiments. This was reported in the Guardian UK in February 2009
and resulted in a large number of volunteers willing to help with children in remote areas. Using
Skype and a website www.solesandsomes.wikispaces.com a 'cloud' of mediators interact
synchronously with children in Hyderabad and Shirgaon. Results were tested and more than a
dozen disadvantaged schools in India and Colombia.

2013: Design, Development and Deployment of 'Schools in the Cloud'
This project was made possible by the 1 million dollar TED prize of 2013. Seven experimental
sites, two in the UK and five in India, will be set up and observed over a three year period.
Schools in the Cloud brings together the concept of SOLEs (Self Organised Learning
Environments) and SOMEs (Self Organised Mediation Environments).
https://www.theschoolinthecloud.org/

Contributions to Science and Technology

Generally considered to have a wide and multidisciplinary view of communication and computer
applications. The following ideas have, arguably, influenced computing paradigms:

1978: The relationship between the structure and function of organic molecules
Through an interesting thought experiment and a large amount of computation showed that the
properties of the Pthalocyanine group of molecules depend on their shapes more than on the
constituent atoms. Later applied this thinking to automatic typographic design.

1982: A correlation between location and sensitivity of human sense organs
A speculative concept connecting physiology and quanta that could be of seminal interest to
robotics today.
Ref: A Correlation between the Location and Sensitivity of Human Sense Organs, A.K.

1983: A diagnostic method for computer programming training
A simple and powerful method that involves detection of bugs purposely put into a program.
Currently used for software quality control in several companies including Motorola.
1985: Distributed processing over Local Area Networks
One of the earliest methods for breaking down large computational and database problems into smaller segments for simultaneous processing by many small computers. Reduced the cost of database publishing hardware by several orders of magnitude.
Ref: Computers Today, October 1988, pg 73 (India).

1988: Hyperlinking
A concept for non-linear interconnection of “Hyper-screens” left over from application programs after they have completed execution. This gives a general framework for the development of almost all multimedia and virtual reality applications as well as a new and wider meaning to graphical user interfaces.
Also: Sunday Magazine, August 11, 1993 (India).

1991: The Virtual Organism
A concept that extrapolates beyond the Graphical User Interface to schemes that interact with a user in an organic, multisensory manner. Integrates Database management Systems, Multimedia, Neural Networks and Expert Systems using the Left and Right Brain model.
Ref: Artificial Intelligence and India, IEEE Asia Pacific Horizon, Jan’93-Mar’93, Pg54 (India).

1993: Effect of damage on Neural Networks
Started in the late eighties, among the first workers to suggest that artificial neural networks can be used to gain an understanding of brain malfunction in diseases such as Alzheimer’s.

1994: Storage and Retrieval of Human Personality
Current work continuing on the intriguing possibility of a digital, multisensory personality system that would encapsulate the basic graphical, vocal, mental and attitudinal characteristics of a person.
Ref: Telegraph, Calcutta, Monday, May 29 1995 (India).

1996: The Cognitive User Interface
Using the psychological principles underlying human personality and communication, this is an attempt at constructing user interfaces that proact (instead of react) and adapt to human needs.
This work is continuing.

1997: Meaning in Binary Strings
Using simple analytical techniques, this is an attempt to determine where “meaning” lies in binary string representations of media objects.
This work is continuing.
Ref: Dataquest (India), May 31, (1998)

1999: Minimally Invasive Education
A set of experiments that set out to investigate the processes by which children self-instruct each other in skill areas. The experiments involve constructing outdoor Internet kiosks in rural and semi-urban areas, particularly where economically disadvantaged children live. The children are exposed to the technology with no instruction whatsoever. It is observed that they reach close to the levels of city children with no difficulty. Additional effects such as management skills, social skills, behaviour changes and acquisition of the English language has been observed as well. This work is continuing.


2006: Fractal Replication in Time Manipulated Cellular Automata
A computer simulation shows that connected systems with an 'imagined' future will reproduce images fractally. Could this be a basis for memory and consciousness. This work in continuing.


2009: Self Organised Learning and Mediation Environments (SOLEs and SOMEs)
Developed the concepts of SOLE where children in groups manage their own learning. They are assisted by a 'granny cloud', a groups of mostly retired teachers who interact with the children over Skype.

2013: The School in the Cloud
Experiments with seven facilities, two in the UK and five in India, where children use Self Organised Learning Environments and the Granny Cloud to take charge of their own learning.

Recent research awards

Government of the National Capital Territory of Delhi, 2000-2006, $ 150,000 for experiments in the Hole in the Wall technology in Delhi Slums.

ICCR, Government of India, 2001-2003, $ 300,000 for experiments in the Hole in the Wall technology in Cambodia.

The Social Initiatives group, ICICI bank, 2002-2005, $ 50,000 for experiments in the Hole in the Wall technology in 5 villages in western coastal Maharashtra, India.

World Bank/International Finance Corporation, 2001-2004, $1.6 million for experiments in the Hole in the Wall technology in 23 Indian villages.

The Education Fund of Orient Global, 2006 onwards, $2 million for experiments in self regulated education in remote and rural areas.

Knowledge Transfer Partership, 2009-2010, about GBP 100,000 for a reseach project with ICS,
Glasgow.

MIT Media Lab, 2011, $100,000 approx. funded by OLPC, USA, towards spending a year at the Media Lab.

The TED project, 2013: $1,000,000 towards the School in the Cloud project.

Publications

Books

1. Mitra, Sugata (2012), *Beyond the Hole in the Wall, Discover the power of self organised learning (eBook)* TED Books, USA

Journal articles


45


Some other publications

21. Eight powers of ten, Sugata Mitra, Student magazine for design, Ultrazinnober 03, Muthesius-Hochschule, Academy for design and fine arts, Kiel, Germany (2003)

**Patents**

|-------------------------|-----------------------------------------------------------------------------------------------|--------------------------|

**Key invited talks**

Videos of some invited lectures:
- Google video of talk at LIFT 07
- The same talk as above in TED talks
- TED Global talk at Oxford, 2010
- ALT-C 2010 Keynote
- BBC Culture Show extract - 25 november 2010
- A SOLE session at the Washington International School in February 2011
- Google Zeitgeist 2011, London
- http://www.youtube.com/watch?v=h6_YvNVzUZw&feature=youtube_gdata_player
- Lots of talks all together
- TED Book: Beyond the Hole In The Wall
- TED Prize 2013 Talk

**References**

1. R.S. Pawar, Chairman, NIIT Limited, 85, Sector 32, Institutional Area. Gurgaon 122001, India. Tel: +91 (124) 4293000 , Fax: +91 (124) 4293333. Email: Pawar@niit.com.
2. Kenneth Keniston, Andrew Mellon Professor of Human Development, Director MIT India Program, Massachusetts Institute of Technology, E51-163, Cambridge, MA 02139, USA, Phone: 1-617-253-4055 1-617-253-4055 Fax: 1-617-258-8118, Email: kken@mit.edu

3. Professor Nicholas Negroponte, Emeritus Chairman, MIT Media Lab, 75 Amherst Street, Cambridge, MA 02139, USA. Email: nn@mit.edu

4. Professor Marmar Mukhopadhyay, NIEPA, Aurobindo Marg, New Delhi 110 016, India. Phone: +91(11)685 3942 email: marmar@vsnl.com